

INFORMATION SERVICES

POLICY COMMITTEE

REPORT

August 14, 2008

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INTER-OFFICE MEMO

TO: Information Services Policy Committee

FROM: Doug Thomas, Information Services Manager, Information Services

DATE: August 14, 2008

SUBJECT: Monthly Report

SYSTEMS DEVELOPMENT PROJECTS

1. InterLinc eGov

Chris has deployed the new Sprint Treo755p phones to the PSO's. We will cancel the Alltel phone accounts by the end of the month. The Visa debit card issues have settled down, but some of the small banks still have clients that say they can not use their cards. We are personally handling each complaint as they become known to us including follow up with the customer and their respective bank. The Tee Time Reservation System is ready to deploy as soon as Dale completes the training this week at Pioneers. Chris has started the development of the Lancaster County Disaster Registry. We are working with Delayne Peck from LAAA and Doug Ahlberg on the registry that will help identify individuals for first responders in a disaster situation.

2. EnterpriseOne (PeopleSoft)

Conversion efforts on version 8.12 are in full swing. Conversion planning and activities began on 06/01/08, and should take about six total weeks with an October target date.

3. On Line Property Protest (County Clerk)

This years effort was successfully completed last week. We have received positive feedback from Dan Nolte and he has already indicated his desire to enhance the system further for next years protests.

OPERATIONAL

The IBM z/890 Enterprise Server prime shift utilization was 48.58% in July compared with 54.62% in June. There were 2,673,613 CICS transactions executed which included 451,414 web transactions. We are working with IBM support on a fix for a WebServer problem that caused our application we used to test with to abend. IBM estimates a fix will be available by August 15th. We will implement it on the test LPAR and do a new round of testing before setting a new z/OS 1.9 operating system production target date.

The City Finance JDE AS/400 prime shift utilization in July was 13.60% compared to 10.56% in June. Disk utilization is 77.1%.

The County PeopleSoft AS/400 prime shift utilization in July was 6.91% compared to 7.09% in June. Disk utilization is 48.5%.

The CJIS Alpha Server prime shift utilization was 68% in June, the same as it was in May. As of early August, all software has been loaded on the the new Alpha server and testing has started. The Web Server software is our main concern, as there is much customization needed to get it operational.